

Key Indicator 2.7 - Student Satisfaction Survey:

**STUDENT SATISFACTORY SURVEY (SSS)**

**MARGHERITA COLLEGE**

**End of Session: 2021-22**

*(20- Closed ended questions, 01 open ended question)*

*(Survey questions prepared on the basis of NAAC guidelines)*

Compiled, Analysis & Prepared by:

IQAC, Criterion- II

**(Teaching Learning & Evaluation)**

Question No:

1. How much of the syllabus was covered in the class?

Scale	No of Respondents	(%)
4 - 85 to 100%	20	33.33
3 - 70 to 84%	32	53.33
2 - 55 to 69%	08	13.33
1- 30 to 54%	00	-
0 -Below 30%	00	-

2. How well did the teachers prepare for the classes?

Scale	No of Respondents	(%)
4 -Thoroughly	24	40.00
3 - Satisfactorily	36	60.00
2 - Poorly	00	-
1 - Indifferently	00	-
0 - Won't teach at all	00	-

3. How well were the teachers able to communicate?

Scale	No of Respondents	(%)
4 - Always effective	15	25.00
3 - Mostly effective	42	70.00
2 - Just satisfactorily	03	05.00
1- Generally ineffective	00	-
0- Very poor communication	00	-

4. The teacher's approach to teaching can best be described as:

Scale	No of Respondents	(%)
4- Excellent	12	20.00
3 - Very good	38	63.33
2 - Good	10	16.67
1 - Fair	00	-
0- Poor	00	-

**5. Fairness of the internal evaluation process by the teachers:**

<b>Scale</b>	<b>No of Respondents</b>	<b>(%)</b>
4 - Always fair	43	71.67
3 - Usually fair	17	28.33
2 - Sometimes unfair	00	-
1 - Usually unfair	00	-
0- Unfair	00	-

**6. Was your performance in assignments (projects/ internal assessment) discussed with you?**

<b>Scale</b>	<b>No of Respondents</b>	<b>(%)</b>
4 - Every time	35	58.33
3 - Usually	24	40.00
2 - Occasionally/Sometimes	01	01.67
1 - Rarely	00	-
0- Never	00	-

**7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students:**

<b>Scale</b>	<b>No of Respondents</b>	<b>(%)</b>
4 - Regularly	17	28.33
3 - Often	43	71.67
2 - Sometimes	00	-
1 - Rarely	00	-
0- Never	00	-

**8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth:**

<b>Scale</b>	<b>No of Respondents</b>	<b>(%)</b>
4 - Significantly	07	11.67
3 - Very well	51	85.00
2 - Moderately	02	03.33
1 - Marginally	00	-
0- Not at all	00	-

9. The institution provides multiple opportunities to learn and grow:

Scale	No of Respondents	(%)
4 - Strongly agree	18	30.00
3 - Agree	38	63.33
2 - Neutral	04	06.66
1 - Disagree	00	-
0- Strongly disagree	00	-

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes:

Scale	No of Respondents	(%)
4 - Every time	21	35.00
3 - Usually	39	65.00
2- Occasionally/Sometimes	00	-
1 - Rarely	00	-
0- Never	00	-

11. Your mentor does a necessary follow-up with an assigned task to you:

Scale	No of Respondents	(%)
4 - Every time	42	70.00
3 - Usually	18	30.00
2 - Occasionally/Sometimes	00	-
1 - Rarely	00	-
0 - I don't have a mentor	00	-

12. The teachers illustrate the concepts through examples and applications:

Scale	No of Respondents	(%)
4 - Every time	23	38.33
3 - Usually	27	45.00
2 - Occasionally/Sometimes	10	16.66
1- Rarely	00	-
0 - Never	00	-

13. The teachers identify your strengths and encourage you with providing right level of challenges:

Scale	No of Respondents	(%)
4 - Fully	26	43.33
3 - Reasonably	31	51.66
2 - Partially	03	05.00
1 - Slightly	00	-
0- Unable to	00	-

14. Teachers are able to identify your weaknesses and help you to overcome them:

Scale	No of Respondents	(%)
4 - Every time	15	25.00
3 - Usually	44	73.33
2 - Occasionally/Sometimes	01	01.66
1 - Rarely	00	-
0 - Never	00	-

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process:

Scale	No of Respondents	(%)
4 - Strongly agree	21	35.00
3 - Agree	39	65.00
2 - Neutral	00	-
1 - Disagree	00	-
0 - Strongly disagree	00	-

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences:

Scale	No of Respondents	(%)
4 - To a great extent	17	28.33
3 - Moderate	40	66.67
2 - Some what	03	05.00
1 - Very little	00	-
0 - Not at all	00	-

**17. Teachers encourage you to participate in extracurricular activities:**

<b>Scale</b>	<b>No of Respondents</b>	<b>(%)</b>
4 - Strongly agree	10	16.67
3 - Agree	45	75.00
2 - Neutral	05	08.33
1 - Disagree	00	-
0 - Strongly disagree	00	-

**18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work:**

<b>Scale</b>	<b>No of Respondents</b>	<b>(%)</b>
4 - To a great extent	06	10.00
3 - Moderate	54	90.00
2 - Some what	00	-
1 - Very little	00	-
0 - Not at all	00	-

**19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching:**

<b>Scale</b>	<b>No of Respondents</b>	<b>(%)</b>
4 - Above 90%	00	-
3 - 70 - 89%	02	03.33
2 - 50 - 69%	33	55.00
1 - 30 - 49%	18	30.00
0 - Below 29%	07	11.67

**20. The overall quality of teaching-learning process in your institute is very good:**

<b>Scale</b>	<b>No of Respondents</b>	<b>(%)</b>
4 -Strongly agree	03	05.00
3 - Agree	57	95.00
2 - Neutral	00	-
1 - Disagree	00	-
0 - Strongly disagree	00	-

Q. No. 21:

**Observations / suggestions to improve the overall teaching - learning experience in the institution:**

1. More classrooms should be equipped with projectors.
2. College should arrange Audio-Visual classes for effective teaching learning.
3. Infrastructural facilities with regard to Teaching, Learning & Evaluation should be strengthened.
4. Emphasis should be given on group learning.
5. Regular excursion, Field Trips should be carried to provide the students with the practical exposure.
6. Public speaking platforms, seminars, workshops (life skills) should be carried on a regular interval.